

ASHOKA UNIVERSITY

OFFICE OF FINANCIAL AID - COVID RELATED FAQs

There is no change in Financial Aid time lines for submission of forms and declaration of results.

Most of the documents that are required as a part of the Financial Aid Application are nowadays available online/ in soft copy. *However*, we do understand that some financial documents may not be easily available at this time and therefore, in those cases, we will accept self-attested documents as admissible proof with an understanding that the originals will be provided at a later date.

Additionally, following temporary allowances have been made for certain mandatory documents so that you are able to move forward with your applications.

(Please note that while reconciling information provided with the original documents later, if we find any major discrepancy or fraud in your application, we reserve the right to revise your aid grant, or revoke your offer of admission.)

Query	Response
I don't have my financial documents handy	<ul style="list-style-type: none"> • Most documents like Income Tax Returns and bank statements can be obtained online. • Most companies also send the salary slips on email, hence we would encourage you to download them and attach them to the form.
I don't have internet banking &/or I can't access my loan certificate	<ul style="list-style-type: none"> • All banks and financial services are exempt from any lockdown as a part of essential services. You can visit the branch if it is safe for your travel. • In-case you are unable to do so, you may provide the information on a self-attested document which can be uploaded on the form
My business documents are with my CA and his office has been shut down due to the lockdown	<ul style="list-style-type: none"> • Your CA can send you a scanned copy which you can upload on the website.
I get my salary slips in hard copy	<ul style="list-style-type: none"> • If you have any hard copies at home, you may scan them and attach them. • If you don't, you may provide the information on a self-attested document which can be uploaded as an attachment in place of the original document
<ul style="list-style-type: none"> • My family income may change because of the current situation/My parents are afraid of a layoff/ Family business has experienced a slowdown in the last few weeks; and/ or • My parents do not want to touch their savings in these uncertain times and are unwilling to spend so much on my education; and/or • Will you relook at my aid if our family income drops/ savings are wiped out? 	<ul style="list-style-type: none"> • Our decisions are made based on information available about your family's financial standing as of now. • As these are extraordinary times, we would urge you to exercise discretion and raise a request only in extreme circumstances so that we can prioritise our focus on cases who need support. • However, If there is a major change in your income, savings, investments etc. a re-evaluation will be based on the facts of the case once the change in income, savings etc. has occurred.

Note: The above information will continue to be reviewed and updated as the situation evolves. For specific queries or concerns, please write to us at: financialaid@ashoka.edu.in.